



To whom it may concern:

I just wanted to take a minute and share with you my experience with Eric and the companies that he works with. When I started at The Palisades and the task of ensuring that the kitchen was the way I wanted it, Eric assured me that he would do whatever he could to make it the way we needed it to be. During this 5 month relationship, I was amazed at how Eric would set other things aside and take time to explain to me what could and couldn't be per "code", and what some good ideas may be; (like to add electricity here or there, or knock out that wall for more room). It was also evident to me that Eric had a great handle on all of the subcontractors as well. This was made clear by the response time that these individuals had, and that they would double check with me to make sure it was the way I wanted it. I do think that the most invaluable thing about Eric is that I would not hesitate in the least to call Eric at 10:00 at night to ask a question about our fire alarm or elevator. It has been an all around good experience to work with Eric.

Thanks for your time-

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