



South Side Company  
1401 E. Catawba St.  
Belmont, North Carolina 28012

Subject: Bill Cooper  
Reference: Circle K Installations

Darryl Kellogg  
President  
South Side Constructors

Mr. Kellogg,

Let me take a moment to introduce myself; my name is Norman Griffin, I am the President and CEO of our company.

Over the past ten weeks we have had the opportunity to work in conjunction with your firm on several projects for the Circle K Stores, scattered about the Carolina's. During this process we have been coordinating our mutual efforts through Mr. Bill Cooper, your superintendent and Project Manager. For which the purpose of this letter is written.

Bill has been a real pleasure to work with; he has kept our people informed in a professional and timely fashion, while he choreographed a most difficult mission through a series of mine fields.

I felt that in an era where every issue that finds itself to your desk maybe be somewhat problematic, it might be nice to hear that someone is minding the store on your behalf.

After thirty years in the trade, I believe we've come to know those people who perform, and those who out perform others...Bill is definitely the latter.

I felt that I needed to invest a few moments of my time to express our appreciation for Bill's efforts on behalf of our employees.

It's always a pleasure to have the chance to work with professionals; these last few weeks working along side Bill were no exception.

I hope we have the chance to cross paths again.

Sincerely,

Norman Griffin